

FLEXCARE FACT

If you are a NCI Pro customer, Network Center has the ability to upgrade your Windows 10 compatible devices to Windows 11 seamlessly and cost effectively. Remember end of life for Windows 10 is quickly approaching on October 14, 2025, less than 11 months away. If you are interested in learning more about the upgrade process, please see your Account Rep.





Wearable Tech: Empowering Future Workforces



Mike Pharr
Account Executive

Kyle Firlik
Senior Solutions Engineer



Introduction to RealWear

- **Founded in 2016**
- **Pioneer in Assisted Reality:** Hands-free, Voice- Controlled devices
- **Over 80,000 Devices Sold** Globally
- **Deployments in Key Industries:** Oil & Gas, Manufacturing, Utilities, and Logistics
- **Mission:** Empower industrial workers to increase **safety, productivity, and efficiency**





Our Global Footprint

Industrial Customers

5000+

Devices Supported

80,000+

Apps Optimized

100+

Countries Type Certified

66+

Hardware Partners

5+

Languages Supported

23+

We are Reality First, Digital Second



Our Product Suite



RealWear Navigator 500 series



RealWear Navigator Z1

ATEX	II 2G Ex ib IIC T4 Gb II 2D Ex ib IIIC T135°C Db IP6X
IECEX	Ex ib IIC T4 Gb Ex ib IIIC T135°C Db IP6X
NEC50 0	Class I, Division 1, Groups A,B,C,D T4 Class II & III, Division 1, Groups E,F,G T4



RealWear Cloud

Identifying Use-Cases for Wearable Technology

Environment



- ✓ ATEX
- ✓ Frigid
- ✓ Wet
- ✓ Loud

End User



- ✓ PPE
- ✓ Prescription Glasses
- ✓ Mobile
- ✓ Safety

Job Task/Software



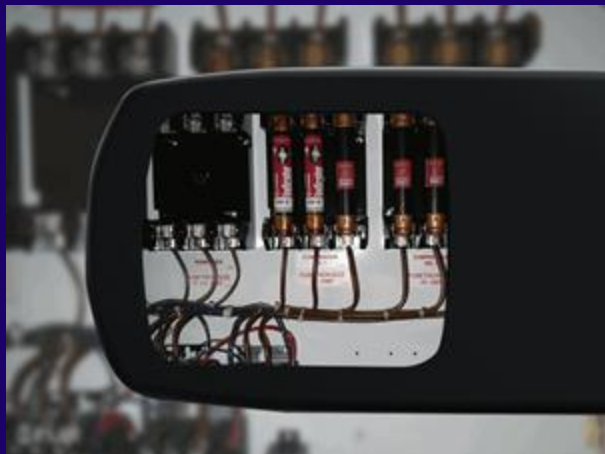
- ✓ Suitability for job task
- ✓ Availability of software on device
- ✓ Scope to expand use cases

Device



- ✓ There is no 'best device'
- ✓ There is the right device for safe, hands-free, task relevant usage.

Hands Free Use Cases



Out of the Box

No extra software or connectivity required

Image & Video Capture

Video Playback

Document Navigation

- Share knowledge
- Capture processes
- Perform inspections
- Document issues
- Reduce paper
- Faster training

What you can do with 3rd party software

Remote Mentor

Industrial IoT
Data Visualization

Digital Workflow

Order Picking

Training Video Capture

Provide expert knowledge remotely

Performance, diagnostics, predictive data & historic trends

Increased productivity & error reduction

Increase productivity of incoming + outgoing goods

Capture expert knowledge and create training content

Remote Expert Guidance

Trainin



Problem: The Global Mars Supply Excellence Team was tasked to streamline its production facilities, including minimizing maintenance downtime and increasing workers' skills and safety.

The Results:

- Coaches' work travel has reduced by more than 35%.
- Factory workers can collaborate with multiple mentors at once.
- RealWear HMT-1s have been rolled out to all 14 US factories.

Manufacturing



Problem: With seven factories worldwide, Hirschmann Automotive needed a more cost-effective and time-efficient knowledge-transfer approach to maintaining and repairing equipment than flying experts around the world.

The Results:

- Using remote mentoring software on the RealWear devices has reduced travel needs and costs.
- Improved maintenance and repair response.
- Streamlined information accessibility and collaboration.
- Increased first-time fix rates.

Dealer Services



PROBLEM: Increasingly advanced vehicles require services technicians to collaborate with expert engineers, which lengthens maintenance times.

The Results:

- Increased repair efficiency by 93%.
- Reduced Technical Support Centers CO2 expenditure by 2.5 tonne by eliminating travel needs.
- Improved customer satisfaction by shortening maintenance time

Digital Workflow

Inspections



- Reduced field errors by 33%.
- Enabled experienced employees to monitor multiple sites.
- Distribute assets documentation can be completed five times faster.
- Significantly faster than tablet based processes

Repair / Assembly



- Cut administrative time by 41% and increase the reliability of information recorded in SAP.
- 20% faster and more reliable changeovers of production lines



Vision Picking / Pick by Vision

- Coca-Cola Hellenic Bottling Group increased picking accuracy to 99.99% and improved performance by 7%.
- Decrease picking errors
- Increase picking speeds.



Live Demo..



Questions ?

Thank you all for coming out and Network Center for hosting!